



CHILD PROTECTION POLICY

1. GOALS

La isla y el mar, hotel Boutique is committed to promoting the rights of children including their right to be protected from harmful influences, abuse and exploitation.

The Hotel takes active measures to guarantee the full exercise of the right of children to be protected.

La isla y el mar, hotel Boutique recognizes its expectation and engagement of its employees and those who work with us as well as the clients, consider the best interests of children as the basis of their relationship with the hotel.

This Child Protection Policy reflects our commitment to safeguard children from harm, and clearly defines for all levels of the organization and for those who are in contact with us what is required in relation to the protection of childhood, and that the company does not tolerate any form of child abuse.

2. VISION

Our goal is to create "safe environments for children", both internally and externally, where children are respected, protected, and active in their own protection, and where the staff is trained, reliable and competent and has all the support to fulfill their protection responsibilities.



CHILD PROTECTION POLICY

3. STATEMENT

The hotel is committed to actively safeguard children from harm and ensure that the rights to child protection are fully exercised.

We take our responsibility seriously to promote practices that are safe for children and protect them from harm, abuse, abandonment and exploitation of any kind. In addition, we will take strict measures against staff and / or company customers who abuse a child. Our decisions and actions in response to child protection concerns will be guided by the principle of "best interests of the child".

Definitions under the Child Protection Policy

1. A child is defined as a person under 18 years of age.
2. Child Abuse is defined as any form of physical abuse, emotional abuse, sexual abuse and exploitation, neglect or negligent treatment, commercial or other exploitation of a child, and includes any action that results in actual or potential harm of a boy or girl.

Child abuse can be a deliberate act or it can be the consequence of the lack of actions or prevention of damages. Child abuse consists of anything that individuals, institutions or processes do or do not do, intentionally or not, that causes harm or harms their prospect of a healthy and healthy development toward adulthood.

3. The Protection of Children, within the scope of this policy, is defined as the responsibilities, measures and activities that the hotel undertakes to safeguard children from both intentional and unintentional harm.



CHILD PROTECTION POLICY

SCOPE OF THE CHILD PROTECTION POLICY

The Child Protection Policy applies to each of the people who work or are associated with the hotel and includes, without limitation:

1. Staff at all levels
2. Hotel Guests
3. Visitors

The hotel staff, customers, and visitors must:

1. Not abuse and / or exploit a child or act / behave in any way that puts the child at risk of harm.
2. Report any concerns they have regarding the abuse or protection of children in accordance with the applicable procedures of the local office. This is a mandatory requirement for the staff. Failure to do so may result in disciplinary action.
3. Respond to a child who has been abused or exploited in accordance with the applicable procedures of the local office.
4. Cooperate fully and confidentially in any investigation of concerns or accusations.
5. Contribute to create an environment where children are respected and encouraged to talk about their concerns and rights.
6. Always ask permission from children (or, in the case of young children, their parents or guardians) before taking pictures (e.g. photographs, videos) of them. Respect your decision to say no to the taking of the image. It must be ensured that any image taken of children is respectful (for example: children must have adequate clothing that covers their sexual organs) Images of children in sexually suggestive poses or having any negative impact are not acceptable in their dignity or privacy). The stories and images of children should be based on the best interests of children.
7. Be aware that if there are concerns about the behavior of staff or clients in relation to the protection of children and / or in the event of non-compliance with the Child Protection Policy, this will be investigated as part of this policy.

CHILD PROTECTION POLICY

Either considering the reference to the corresponding authorities for the criminal investigation in accordance with the law of the country in which you work; and / or by the hotel in accordance with disciplinary procedures. This may result in disciplinary sanctions and / or dismissal of staff.

Be aware that La isla y el mar, Hotel Boutique will break any relationship with any Client or Visitor who has been proven to have committed child abuse.

We must be aware that if a legitimate concern about a suspicion of abuse is raised, the same one that was proven in the investigation was unfounded, no action will be taken against the person who reported it. However, any employee who makes false and malicious accusations will face disciplinary action.

Also, the Hotel will take all appropriate legal actions or other actions against Clients and Visitors who make false and malicious accusations of child abuse.

It is a requirement that Staff and Associates have in mind the principles of the Policy of Child Protection and be more aware of how their behavior is perceived both at work and outside of it.

If there is any suspicion of abuse, exploitation or bad behavior towards a minor, the hotel staff is obliged to notify the address for transmission directly to the corresponding authorities, in this case, local police or civil guard of Puerto del Carmen.

ADDITIONAL REFERENCES

www.unicef.es

https://plan-international.es/derechos-del-ni%C3%B1o?gclid=CjwKCAjws6jVBRBZEiwAkifZ2g1ef1U0B279a0wAo-uRUg2XOBPKRCBACruqKs_auWelglz1lltLzRoCcSEQAvD_BwE

<http://www.unicef.org/crc/>

